

Figures

09681836-060801
T08090" 9E2T8960

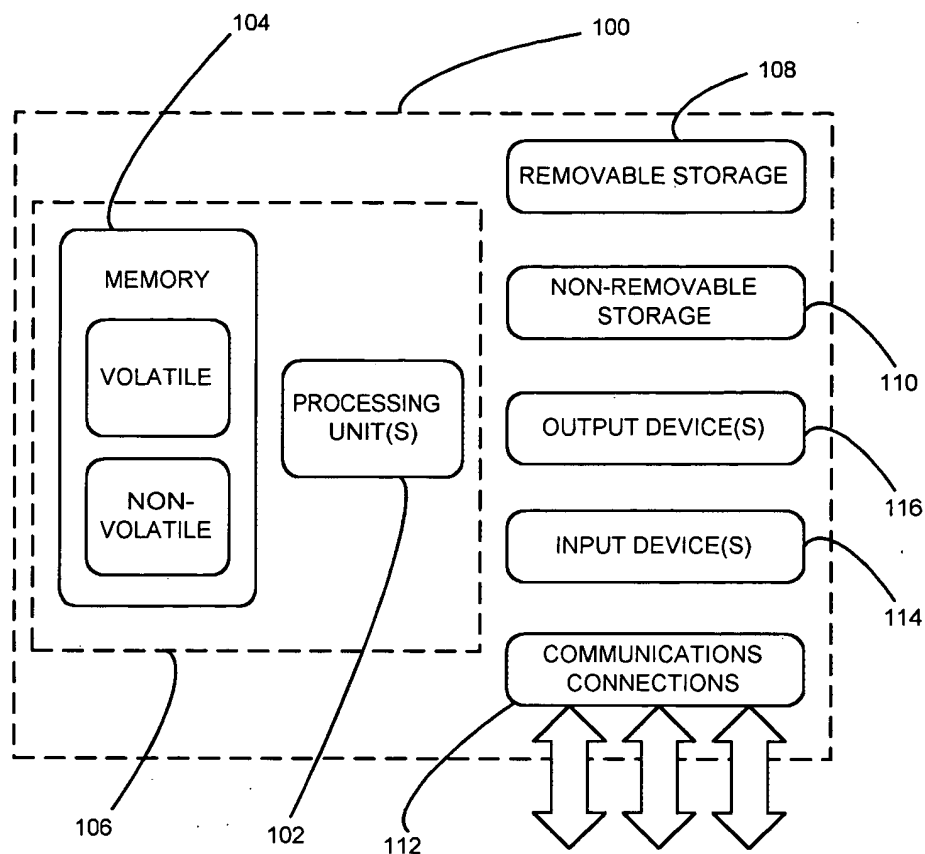


FIG. 1

09681836-060801

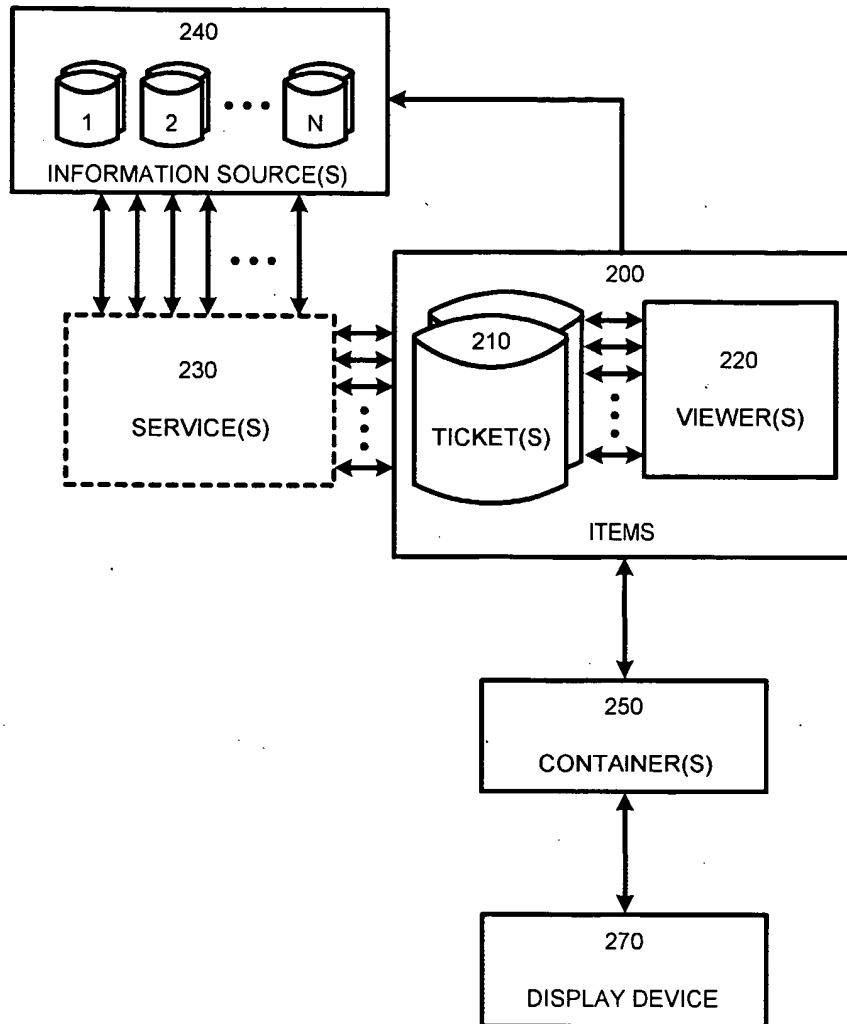


FIG. 2

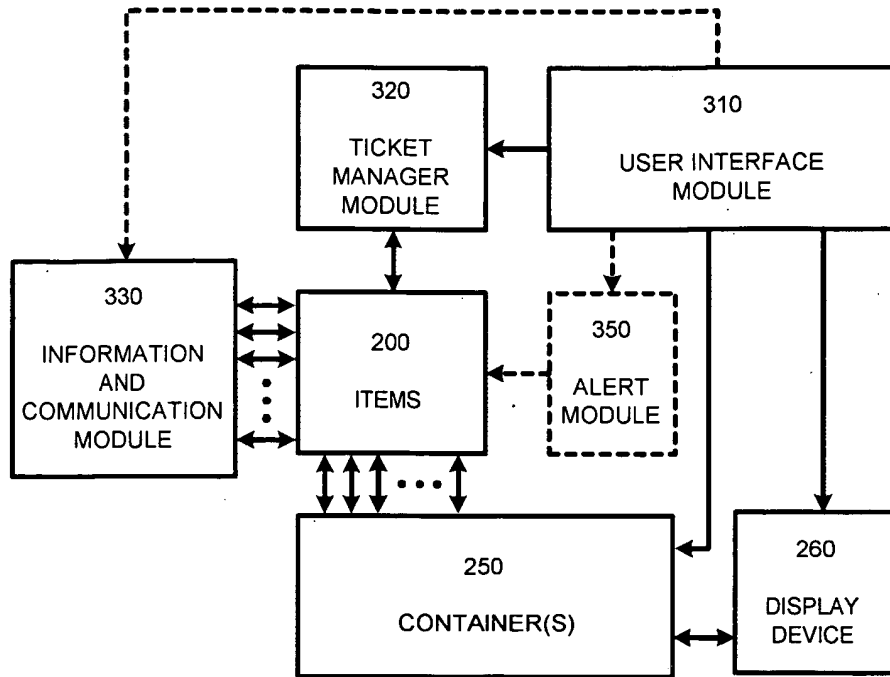


FIG. 3

FIG. 3

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graph TD
    415((USER PROFILE)) --> 410[RETRIEVE TICKET(S) FROM USER PROFILE]
    410 --> 400[SPECIFY INFORMATION OF INTEREST AUTOMATICALLY OR VIA USER INTERFACE]
    400 --> 405[SELECT OR CREATE TICKET(S), INCLUDE POINTER TO APPROPRIATE VIEWER]
    405 --> 420[SHARE TICKET]
    405 --> 425[STORE/COPY/EDIT TICKET]
    405 --> 430[STORE TICKET IN USER PROFILE]
    430 --> 415
    435[DRAG AND DROP LINK, FILE CONTACT, ETC.] --> 405
    405 --> 440[RETRIEVE INFORMATION AND CONTACT DATA FROM INFORMATION SOURCE(S) VIA SERVICE(S)]
    440 --> 450[UPDATE AND DISPLAY ITEMS IN CONTAINERS VIA PERIPHERAL AWARENESS INTERFACE]
    450 --> 440
    450 --> 470[MANAGE ITEMS AGGREGATE, NEST]
    450 --> 475[MANAGE CONTAINERS MOVE, LINK, ETC.]
    450 --> 480[PROVIDE PERSON CENTRIC INTERFACE FOR CONTACT ITEMS]
    450 --> 445[TIMED TICKETS]
    450 --> 455[ALERTS]
    450 --> 460[AGE DISPLAY]
    480 --> 485[PROVIDE COMMS ACCESS/STATUS]
    480 --> 490[COMMS HISTORY/PATTERNS/AVERAGES]
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The flowchart illustrates a system for managing contact items and tickets. It begins with a **USER PROFILE** (415), which leads to **RETRIEVE TICKET(S) FROM USER PROFILE** (410). This step leads to **SPECIFY INFORMATION OF INTEREST AUTOMATICALLY OR VIA USER INTERFACE** (400), which then leads to **SELECT OR CREATE TICKET(S), INCLUDE POINTER TO APPROPRIATE VIEWER** (405). From 405, the flow branches into several options: **SHARE TICKET** (420), **STORE/COPY/EDIT TICKET** (425), **STORE TICKET IN USER PROFILE** (430), and **DRAG AND DROP LINK, FILE CONTACT, ETC.** (435). The **STORE TICKET IN USER PROFILE** (430) step leads back to the **USER PROFILE** (415). The **DRAG AND DROP LINK, FILE CONTACT, ETC.** (435) step leads to **SELECT OR CREATE TICKET(S)** (405). The **SELECT OR CREATE TICKET(S)** (405) step leads to **RETRIEVE INFORMATION AND CONTACT DATA FROM INFORMATION SOURCE(S) VIA SERVICE(S)** (440). This step leads to **UPDATE AND DISPLAY ITEMS IN CONTAINERS VIA PERIPHERAL AWARENESS INTERFACE** (450). The **UPDATE AND DISPLAY** (450) step has multiple bidirectional connections: to **RETRIEVE INFORMATION** (440), **MANAGE ITEMS (AGGREGATE, NEST)** (470), **MANAGE CONTAINERS (MOVE, LINK, ETC.)** (475), **PROVIDE PERSON CENTRIC INTERFACE FOR CONTACT ITEMS** (480), **TIMED TICKETS** (445), **ALERTS** (455), and **AGE DISPLAY** (460). The **PROVIDE PERSON CENTRIC INTERFACE** (480) step leads to **PROVIDE COMMS ACCESS/STATUS** (485) and **COMMS HISTORY/PATTERNS/AVERAGES** (490).

FIG. 4A

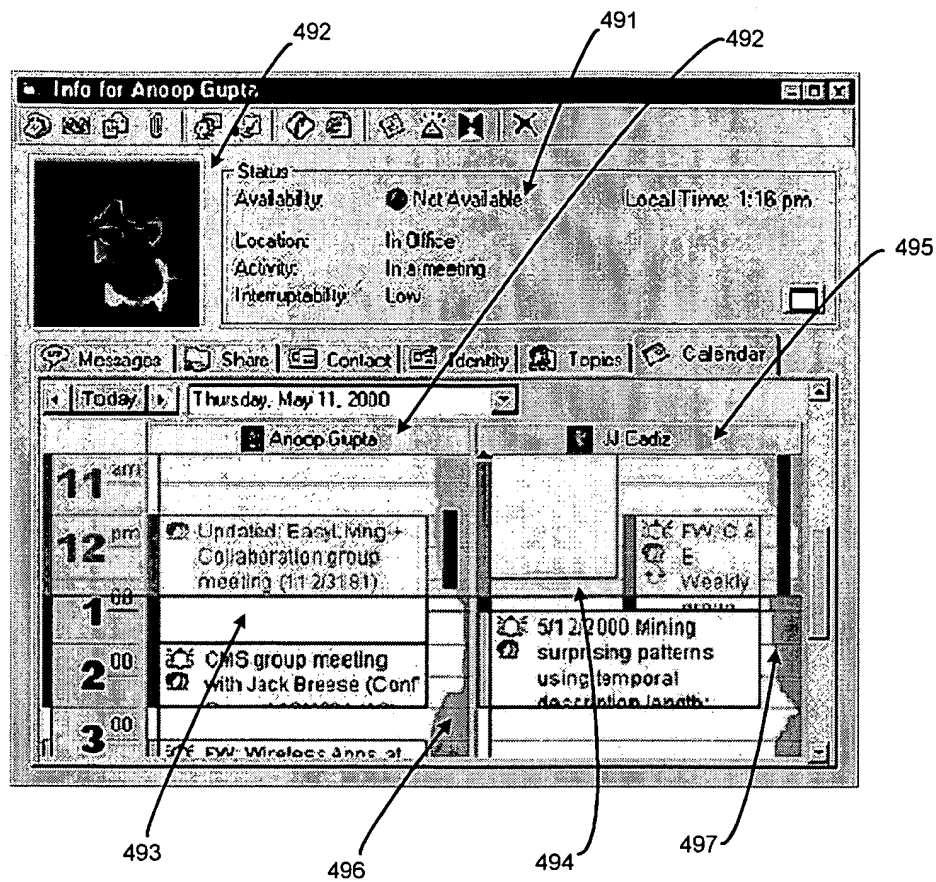
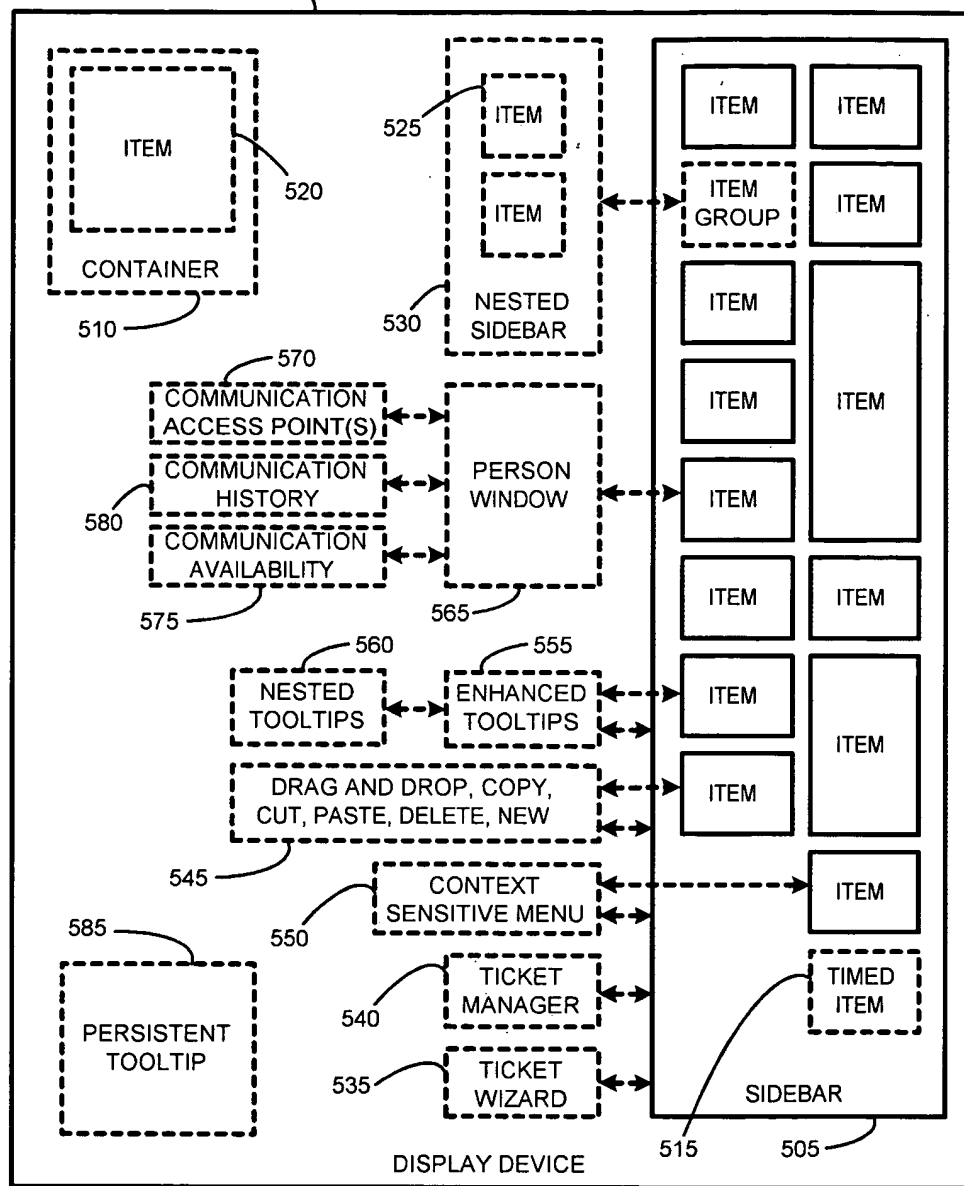


FIG. 4B



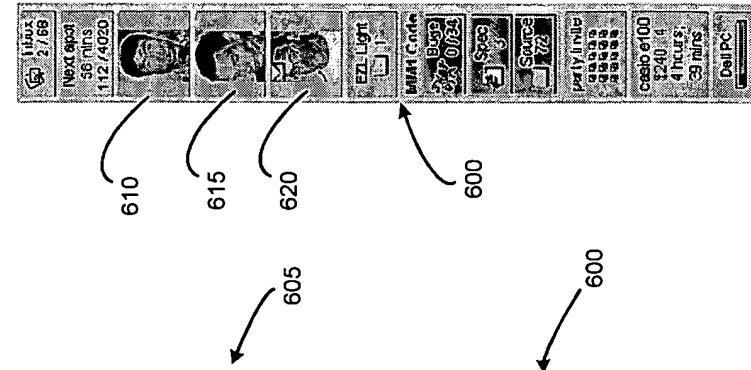


FIG. 6B

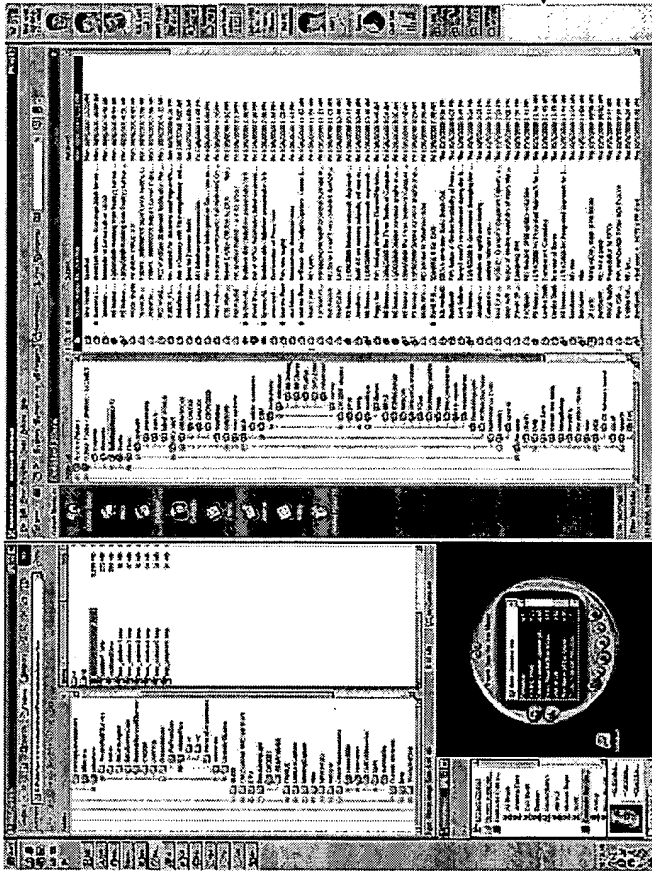


FIG. 6A

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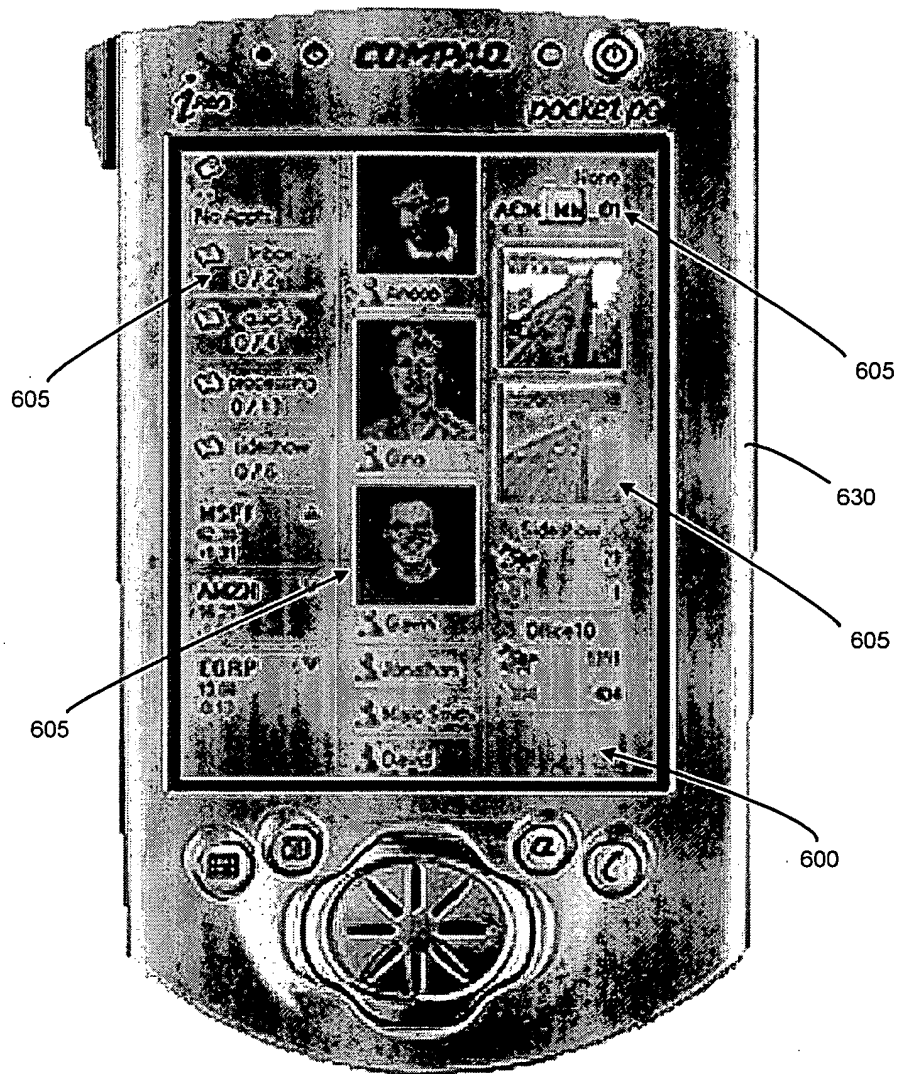


FIG. 6C

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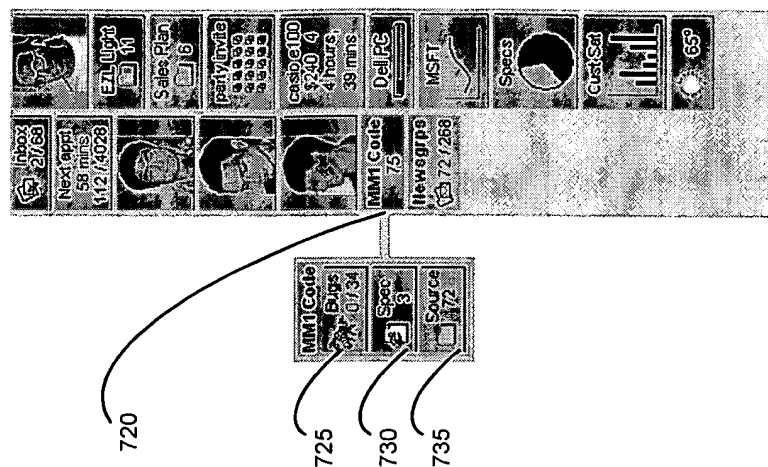


FIG. 7B

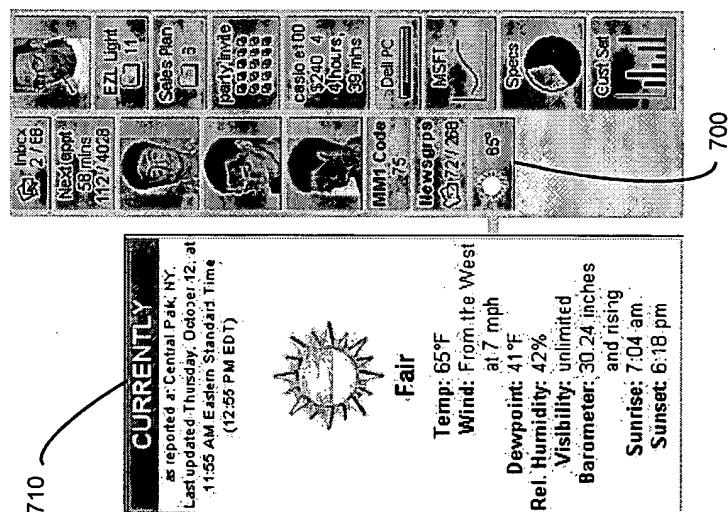
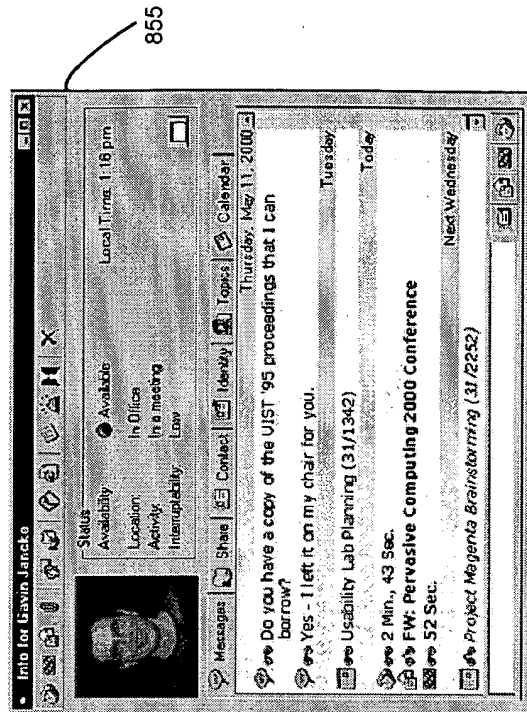
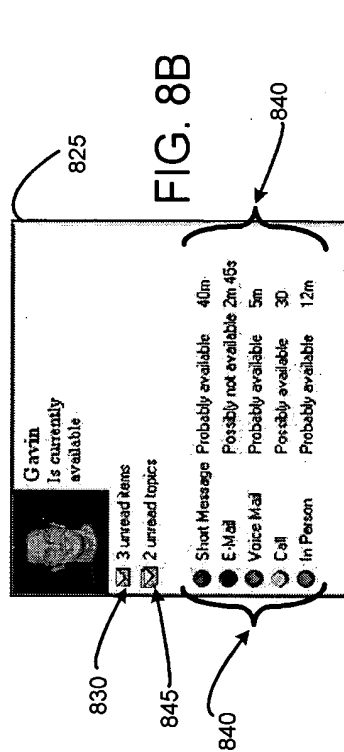
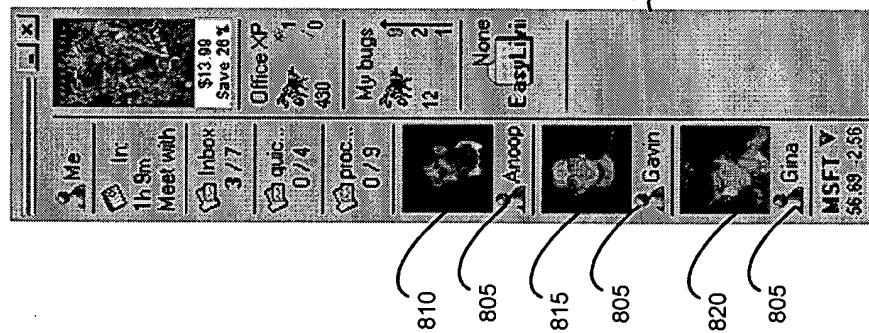


FIG. 7A



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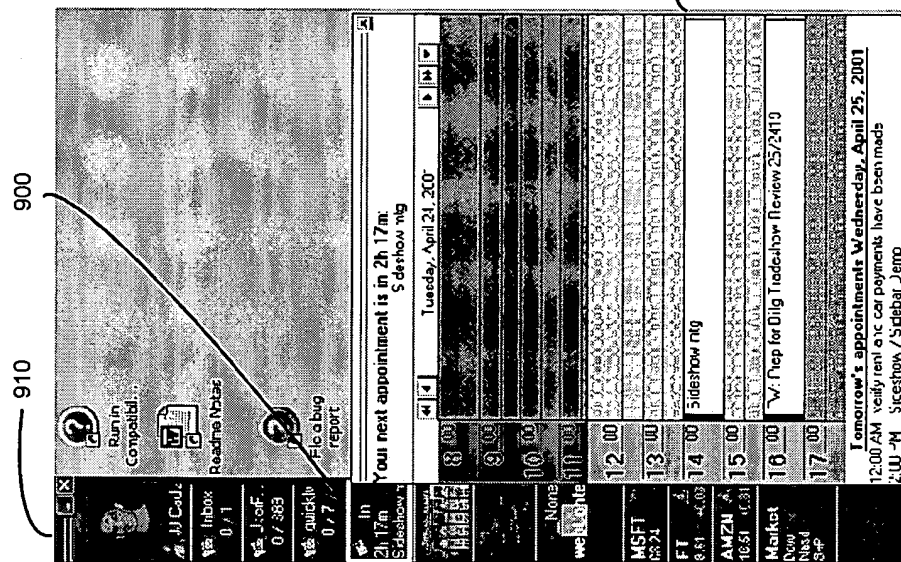


FIG. 9

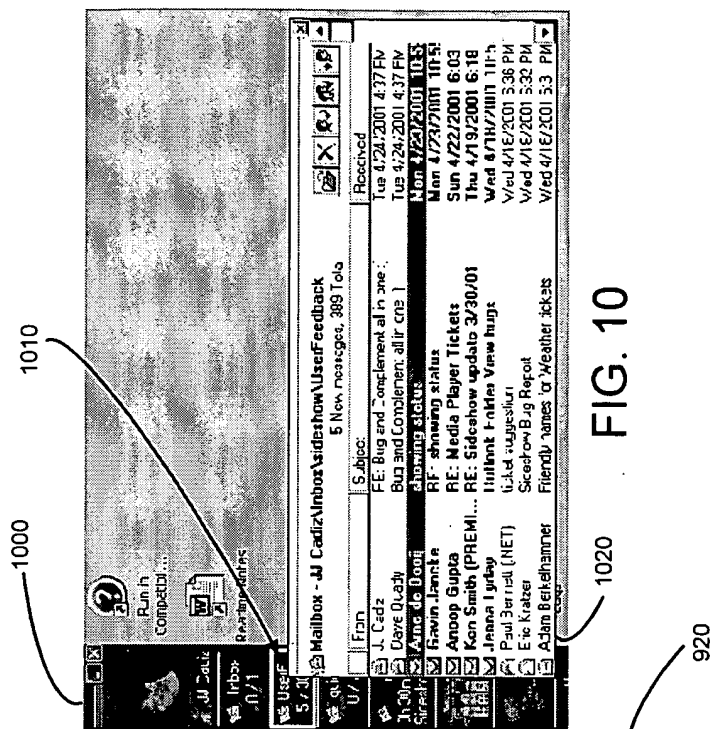


FIG. 10

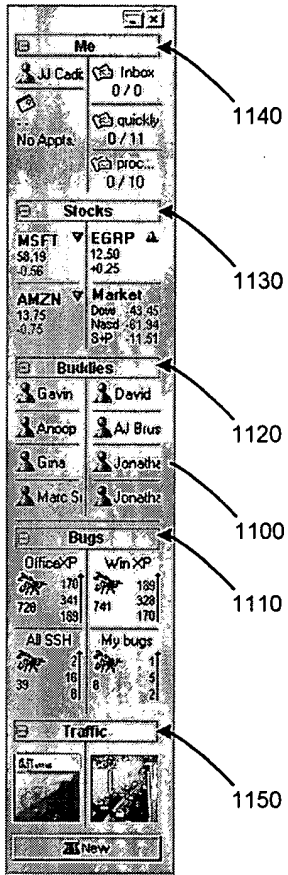


FIG. 11A

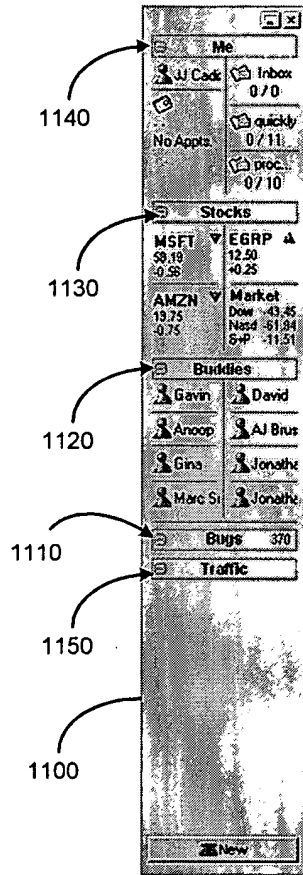


FIG. 11B

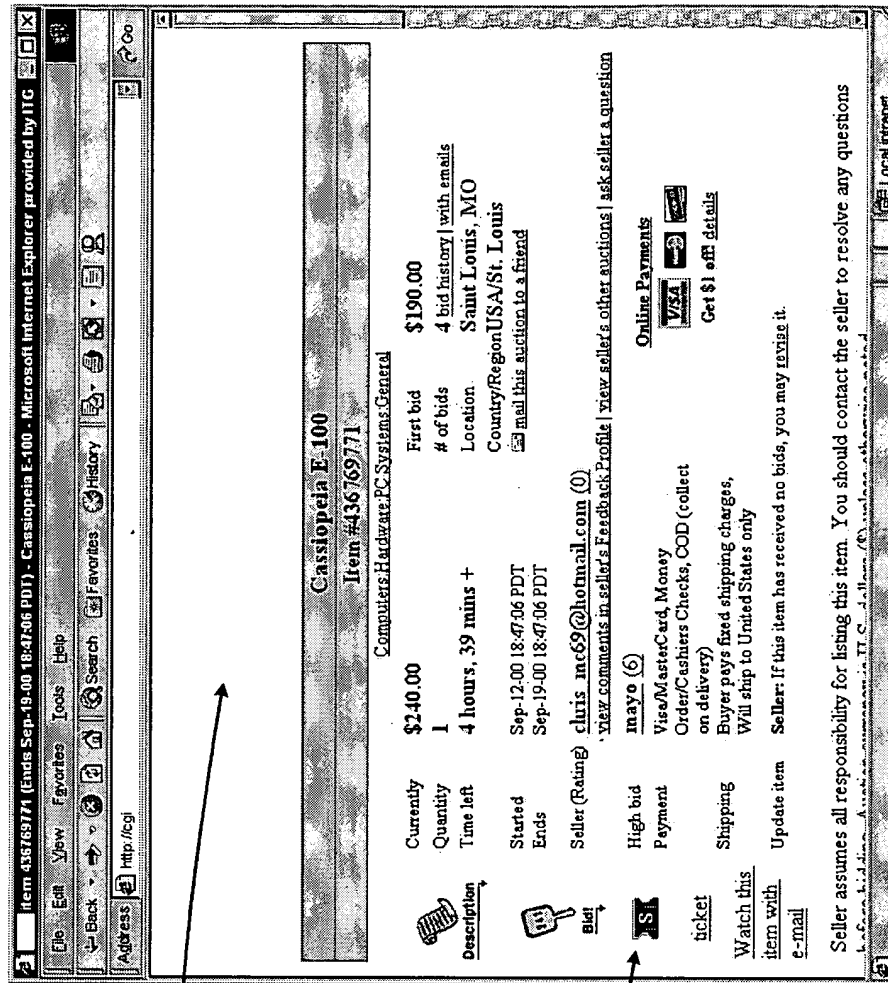


FIG. 12

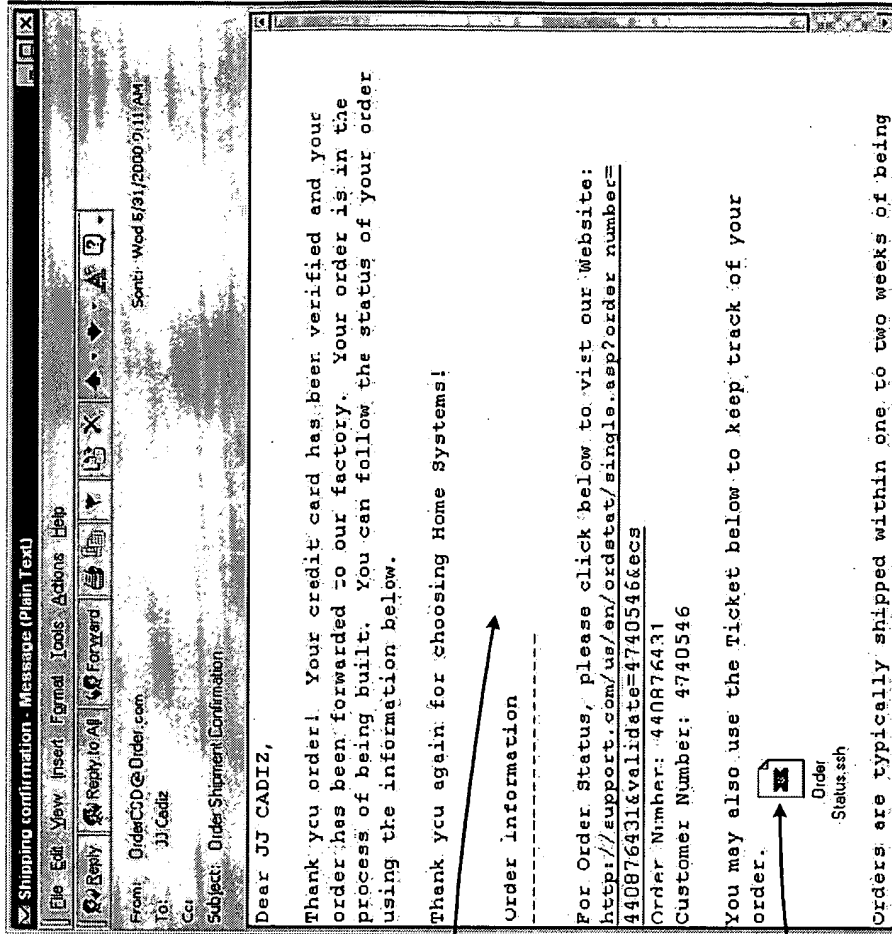


FIG. 13